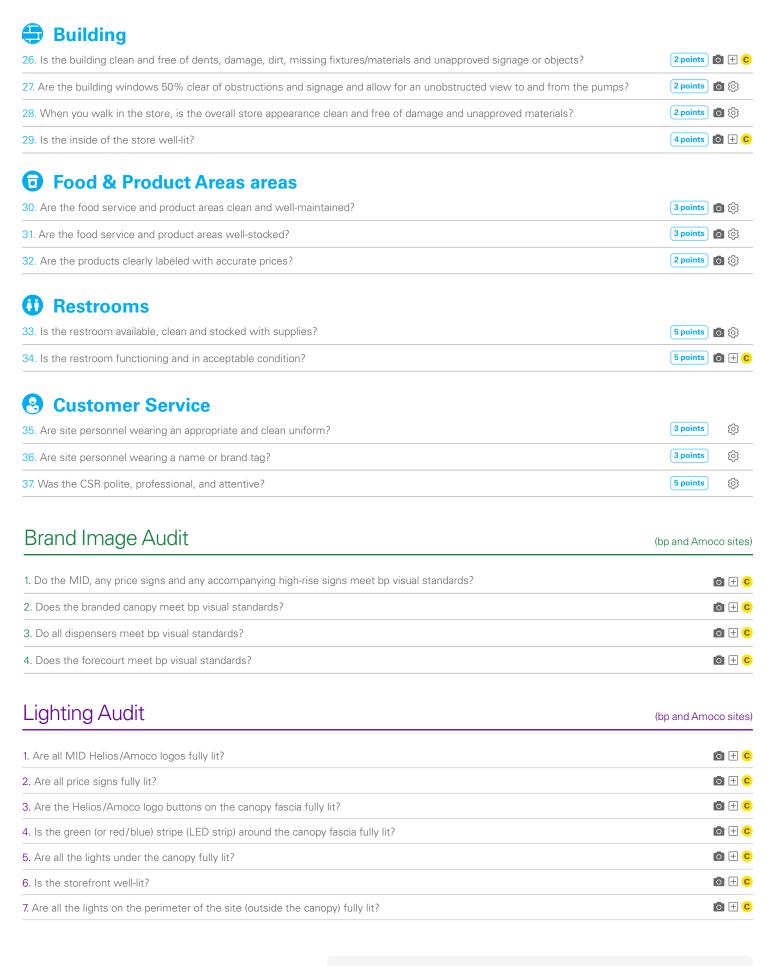




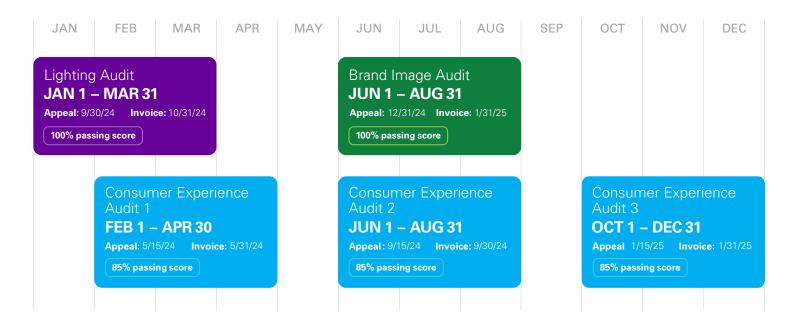
Heliosplus 2024 Quick Reference Guide



1. Are all MID and price signs clearly visible and free from obstructions and missing numbers or letters?	6 points
2. Are all MID elements, price signs, and accompanying high-rise signs wellmaintained, free of damage, and free of unapproved signage or objects?	3 points
Panopy	
3. Is the branded canopy fascia wellmaintained and free of dirt, peeling, dents, rust, other damage and unapproved signage or objects?	1 point
4. Is the branded canopy deck well-maintained and free of dirt, peeling paint, dents, rust, and other damage?	1 point
5. Are the canopy columns and canopy flags under the branded canopy well-maintained and free of dirt, peeling paint, dents, rust, graffiti, other damage and unapproved signage or objects?	1 point
Dispensers	
6. Are all bp branded dispenser elements clean?	5 points
7. Are all pumps (under the bp branded canopy) fully operational?	8 points
8. Are all bp branded dispensers free of dents, damage, rust and graffiti?	2 points
9. Are all dispenser price screens and keypads on bp branded dispensers free of damage?	2 points
10. Are all bp branded dispensers free of torn or peeling decals and excessive adhesive residue?	2 points
11. Are all nozzle covers on bp branded dispensers clean and free of damage?	2 points
12. For a credit card transaction, was your receipt received at your pump?	5 points o 🔯
Pump Islands 13. Are the pump islands under the branded canopy well-maintained?	2 points
14. Are the site's bollards well-maintained?	2 points
15. Are amenity bins available at each pump island and free of damage?	2 points
16. Are amenity bins clean and not overflowing?	2 points (i)
17. Are paper towels available next to each pump island?	1 point o 🔯
18. Is there at least one squeegee with washer fluid available for each pump island?	1 point o 🔯
♦ Forecourt	
19. Are the lot, grass and landscaping areas well-maintained and free of fresh oil puddles, unauthorized vehicles, trash, debris, weeds and poorly stored materials?	2 points (i)
20. Are the paved areas well-maintained and free of excessive potholes?	2 points
21. Are the curbs, bumper stops, storefront sidewalks, and perimeter light poles well-maintained?	3 points O + C
POP Signage	
22. Is the current bp POP posted in accordance with program requirements?	2 points 🐧 🕂 C
23. Are ALL decals, canisters, and brochures at the dispenser posted in accordance with program requirements?	2 points
24. Are ALL decals and brochures in the c-store posted in accordance with program requirements?	1 point
25. Are third party signage and POP hardware at the dispenser posted in accordance with program requirements?	1 point 👩 🔯







Additional resources

Questions about the Heliosplus program, contact us at heliosplus@bp.com.

For more information, including access to Heliosplus scorecards, reporting, and resources, please log on to bpbetter.com.*

For other issues, please contact Global Business Services (GBS) at (888) 274-3578.

*Some of the websites referenced require registration by the user.

